

Privacy and Disclaimer Policy

Protecting your personal details on our website

Last updated: 28th May 2024

JPC Asset Management knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly. This notice describes our privacy policy. **By visiting www.jpcam.co.uk you are accepting and consenting to the practices described in this Privacy Policy.**

This website is brought to you by JPC Asset Management. JPC Asset Management believes it is important to protect your privacy and we are committed to giving you a personalised service that meets your needs in a way that also protects your privacy. This policy explains how we may collect information about you and then use it to meet your needs. It also explains some of the security measures we take to protect your privacy, and tells you certain things we will not do.

Some of the personal information we hold about you may be 'sensitive personal data' within the meaning of the Data Protection Act 1998, for example, information about your health or ethnic origin.

Collecting Information

We may collect personal information about you from a number of sources, including the following:

From you when you agree to take a service or product from us, in which case this may include your contact details, date of birth, how you will pay for the product or service and your bank details

From you when you contact us with an enquiry or in response to a communication from us, in which case, this may tell us something about how you use our services.

From documents that are available to the public, such as the electoral register.

Using Your Personal Information

Information about our customers is an important part of our business and we are not in the business of selling it to others. We share customer information Only as described below.

We will use your personal information to:

Identify you when you contact us

Help to prevent and detect fraud or loss

Contact you in any way (including mail, email, telephone, visit, text or multimedia messages) about products and services offered by us.

We may monitor and record communications with you (including phone conversations and emails) for quality assurance and compliance.

Where you give us information on behalf of someone else, you confirm that you have provided them with the information set out in this document and that they have not objected to such use of their personal information. Where you give us sensitive data about yourself or another person (such as health details or details of any criminal convictions), you agree (or confirm that the other person has agreed) to our processing such information in the manner set out in this document.

Protecting Information

We maintain physical, electronic and procedural safeguards in connection with the collection, storage and disclosure of personally identifiable customer information. Our security procedures mean that we may occasionally request proof of identity before we disclose personal information to you.

The Internet

If you communicate with us using the Internet, we may occasionally email you about our services and products. When you first give us personal information through our website, we will normally give you the opportunity to say whether you would prefer us not to contact you by email. However, you can always send us an email (at the address set out below) at any time if you change your mind.

Please remember that communications over the Internet, such as emails and webmail's (messages sent through a website), are not secure unless they have been encrypted. Your communications may go through a number of countries before they are delivered - this is the nature of the Internet. We cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.

We may use 'cookies' to monitor how people use our site. This helps us to understand how our customers and potential customers use our website so

we can develop and improve the design, layout and function of the sites. A cookie is a piece of information that is stored on your computer's hard drive through your browser, to recognise your browser and which records how you have used a website. This means that when you go back to that website, it can give you tailored options based on the information it has stored about your last visit. You can normally alter the settings of your browser to prevent it from accepting cookies.

If you do not want us to use cookies in your browser, you can set your browser to reject cookies or to tell you when a website tries to put a cookie on your computer. However, you may not be able to use some of the products or services on our website without cookies.

Turning Off Cookies in Different Browsers

The Help menu on the menu bar of most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie and how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-ons settings or visiting the website of its manufacturer.

Links

Our site may include third-party advertising and links to other websites. We do not provide any personally identifiable customer information to these advertisers or third-party websites.

These third-party websites and advertisers, or Internet advertising companies working on their behalf, sometimes use technology to send (or "serve") the advertisements that appear on our website directly to your browser. They automatically receive your IP address when this happens. They may also use cookies, JavaScript, web beacons (also known as action tags or single-pixel gifs), and other technologies to measure the effectiveness of their ads and to personalise advertising content. We do not have access to or control over cookies or other features that they may use, and this Privacy Policy does not cover the information practices of these advertisers and third-party websites. Please contact them directly for more information about their privacy practices. In addition, the Network Advertising Initiative offers useful information about Internet advertising companies (also called "ad networks" or "network advertisers"), including information about how to opt-out of their information collection.

Further Information

If you would like any more information or you have any comments about our privacy policy, please either write to us at JPC Asset Management Ltd, 34 Basepoint, Shearway Business Park, Folkestone, Kent, CT19 4RH. Or email

us at info@jpcam.co.uk. We may amend this policy from time to time, in which case, we will publish the amended version on our website, and you can ask us for a copy by writing to the above address or by emailing us. This policy applies to personal information we hold about individuals. It does not apply to information we hold about companies and other organisations.